



**National Powertrain**  
EXCLUSIVELY AT  **AutoZone**

## ***Product Warranty***

### ***The Basics***

- Standard applications are covered for 3 years from the original installation date with unlimited mileage.
- Commercial and heavy-duty applications are covered for 18 months or 100,000 miles from the original installation date.
- Off-road or stationary vehicles are covered for 6 months or 6,000 miles from the original installation date.
- Modified or misrepresented vehicles are void of warranty.
- Parts and labor are paid per Mitchell On-Demand time at a rate of \$50 per hour when installed by a licensed repair facility.
- This warranty does not cover: towing, fluid, vehicle rental, punitive damages, or diagnostic time (without prior approval).
- To contact National Powertrain about the administration of your warranty, please call 855-870-9696.

### ***The Fine Print***

This limited warranty is issued to the purchaser on behalf of National Powertrain (NP) and its parent company, Engine & Transmission Exchange.

1. National Powertrain warrants to the purchaser that we will repair or replace, at its sole option, units that NP determines to be defective in materials or workmanship for a period of 3 years from the original date of sale. This warranty applies only to products installed in passenger vehicles and light trucks up to and including one ton. Units installed in commercial or heavy-duty applications will be warranted only for defects in materials and workmanship for 18 months or 100,000 miles (whichever comes first.) These will include but are not limited to: vehicles of larger than one ton, transportation for hire (taxis, shuttles, limousine services) delivery service, police and any other emergency vehicles, and/or tow trucks. Off-road vehicles and stationary vehicles are limited to 6 months or 6,000 miles (whichever comes first). Vehicles that have been modified outside of factory specifications or otherwise misrepresented upon purchase are void of warranty. This warranty is attached to the original vehicle VIN at the original date of sale and is transferable with vehicle ownership.

2. Warranty concerns shall be called into National Powertrain at 855-870-9696. NP reserves the right to request a copy of the original repair order before a warranty claim is authorized.

3. All warranty claims must have approval from the warranty administration department at National Powertrain before any warranty work is performed. Installation facility must receive an authorization number from NP.

4. The National Powertrain limited product warranty will end at the expiration of time or mileage from the date of the original installation. No repair or replacement will extend the warranty beyond the original period.

5. Failed units must be returned to the National Powertrain facility for inspection within 30 days. Failure to do so will result in a denied warranty claim. To return a failed unit, please call NP at 855-870-9696.

6. Labor allowances will only be paid out if the both the original installation and warranty replacements installation is performed by a licensed repair facility. Labor allowances will be limited to labor time as determined by Mitchell On-Demand labor guide at a rate of \$50 per hour. Labor payments will only be made after an inspection by National Powertrain of the failed unit and determination that defects as covered under this warranty are the cause of failure, and not installation error. Requests for labor allowances must be faxed to the NP Warranty Administration Team at 414-908-9501 within 30 days of obtaining an authorization number from NP.

7. The National Powertrain warranty does not cover: towing charges, diagnostic time, without prior approval, fluids (unless purchased on the original invoice), vehicle rental, transportation charges, loss of time, and loss of income, loss of use of the vehicle, storage fees, or consequential, special, punitive or incidental damages. Other exclusions may apply.

8. The National Powertrain product warranty will only be honored within the contiguous United States.

9. National Powertrain reserves the right to charge back the cost of the unit, shipping, or labor charges should it be determined that the failure was caused by improper installation, abuse, misuse, lack of maintenance, neglect, accidents, vandalism or any other condition not covered by this warranty.

10. THIS WARRANTY SUPERCEDES ALL OTHER WARRANTIES, EITHER EXPRESSED OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND THERE ARE NO OTHER WARRANTIES BEYOND THE DESCRIPTION CONTAINED HEREIN.

**855-870-9696**